

#### Lively Professional Services Ltd





## Who Are We?

I started my career in the building industry over 40 years ago, starting as an apprentice joiner. Having completed my apprenticeship with a family owned business in Oswaldtwistle, I went on to work for a series of national house builders. Aged 23, I moved into management as an assistant site manager within the house building sector.

Throughout my career I have worked my way from Assistant Manager to Senior Contracts Manager with some of the largest housebuilders in the country. Having seen a general decline within the industry, in particular, how quality and standards have deteriorated as the volume of new build homes has increased. I took the decision to set up my own company to help new home buyers protect their investments. Lively Professional Services have become one of the country's leading professional snagging companies covering the North of England.







### Our Mission

Our mission is to ensure our customers receive the best possible service that we can provide. Listening and working with you every step of the way before and after your inspection - we are here for you.

We believe every new build home owner should have the quality of house they deserve, giving them piece of mind in the knowledge that their new home has been built to the current Building Regulations and standards.

We have helped hundreds of our customers avoid unnecessary costs by identifying defects which they would not expect to find. During our inspections we often find serious defects relating to fire safety, missing insulation, breaches in building regulations and many more issues.

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Ian was great with his communications and always gave me responses to queries I was unsure about. His report was easy to read and as promised I received it the next day. You cannot afford to not employ his services.

- Jin



# Why Use Us?

Most new home buyers will question whether they need to use a professional snagger. After all, if you are buying a brand new house it should be snag free and perfect.

In reality, I have yet to see a newly built house without any defects. I appreciate most new home owners feel they are able to spot defects, and this is true. However you are more likely to only spot some superficial defects, missing the more serious ones that could cost you dearly if they are not reported to your builder and rectified.

Using a professional snagging company has a cost, but buying a newly built house is the most expensive purchase you are ever likely to make. This is why we advise investing in having a professional snagging survey carried out. As independent new build experts, our customers expect the best and that's why they hire us. We are here to make sure this is exactly what you get. We have helped hundreds of our customers get the quality of new home they deserve. During our inspections we thoroughly inspect all external and internal areas, using specialist equipment to aid in identifying defects.

Unlike some snagging companies, we guarantee our in-house reports are the most comprehensive, using photos to clearly identify any defects, along with a clear description, and a trade assigned to rectify it. You will receive your report electronically the same day, followed by hard copies in the first available post. This allows your builder to rectify the defects we have identified quickly, saving you time, money and minimising stress.



# Contact Us

Check out our independent customer reviews on Trustpilot: www.trustpilot.com/review/livelyprofessionalservices.co.uk

Our website is full of useful information and I have written many blogs that will help new home buyers in their journey to owning and enjoying their new home.

You can visit our website at:

www. lively professional services. co. uk

If you need any advice or just a chat about your new build journey we prefer to talk to our customers. Please get in touch through our website or you can call us anytime on:

01524 259053 or 07792 261820

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Ian picked up so much from our new build. He spent a long time at our house going through with a fine tooth comb and collected 210 items to be addressed. Worth every penny. We've had 2 of our neighbours use Ian now and they were very impressed.

- Kerrie Woodhead